THE EAR CLINIC

Paediatric and Adult Otology Implantation Otology, Neurotology, Skull Base Surgery **Dr. Allan Ho,** MBBS (UK), MSc Health Research MRCS (Edinburgh), FRCS (ORL-HNS) Consultant Otolaryngologist FRCSC

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NO SHOWS & LATE CANCELLATIONS

Help us to avoid wasting precious health care resources.

Every year, hundreds of hours of your precious health care resources are wasted by patients who do not show up for consultation appointments, tests, procedures and operations.

These resources could have been used to help you get the care you need sooner.

In order to minimize the impact this has on our patients' we have adopted a

STRICT NO SHOW POLICY

Consultations:

- Minimum 4 business days cancellation notice
- Failure to provide adequate notice will incur a \$100.00 administration fee
- Your appointment may not be booked without a re-referral

Operation Procedures:

- Minimum 7-day cancellation notice
- \$250 administration fee
- Your procedure may not be booked without a rereferral.

Thank you for your understanding.